

Indicatorii statistici privind activitatea de furnizare

Furnizor:

S.N. NUCLEARELECTRICA S.A.

Nr. crt.	Indicatorul statistic*	Tipul CF	ian												Semestrul I		Semestrul II		Anul 2016
			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	
0	1	2	ian	feb	martie	apr	mai	lunie	iulie	August	Septembrie	Octombrie	Noiembrie	Decembrie	Semestrul I	Semestrul II	Anul 2016		
1	Numarul de incalcarii ale duratei de emitere a ofertelor de furnizare - art. 5 alin. (4) lit. a)	casnic noncasnic mic noncasnic mare total	n/a** n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a		
2	Numarul de compensatii platite CF pentru nerezitarea nivelului garantat al indicatorului de performanta - art. 5 alin. (4) lit. b)	casnic noncasnic mic noncasnic mare total	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a	n/a n/a n/a n/a		
3	Numarul de contestatii privind facturarea - art. 8 alin. (3) lit. a)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
4	Numarul de contestatii privind facturarea, raportat la numarul de CF deservite - art. 8 alin. (3) lit. a)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
5	Numarul de compensatii platite CF in cazul nerezitarii nivelului garantat al indicatorului de performanta - art. 8 alin. (3) lit. b)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
6	Numarul de incalcarii ale timpului de raspuns la contestatiile privind facturile de energie electrica - art. 8 alin. (3) lit. c)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
7	Numarul de locuri de consum deconectate pentru neplata contravalorii facturii aferente activitatii de furnizare - art. 9 alin. (6) lit. a)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
8	Numarul de compensatii platite CF in cazul nerezitarii nivelului garantat al indicatorului de performanta garantat - art. 9 alin. (6) lit. b)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
9	Numarul de incalcarii ale timpului de comunicare catre OR solicitarii CF de relucare a furnizarii de energie electrica - art. 9 alin. (6) lit. c)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
10	Numarul de solicitari ale clientilor casnici privind modificarea tipului de tarif reglementat - art. 10 alin. (5) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
11	Numarul de compensatii platite clientilor casnici in cazul nerezitarii nivelului garantat al indicatorului de performanta - art. 10 alin. (5) lit. b)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
12	Numarul de incalcarii ale timpului de solutionare a solicitarilor de modificare a tarifului reglementat - art. 10 alin. (5) lit. c)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
13	Numarul total de petitii primite, altele decat cele tratate in alte articole - art. 11 alin. (5) lit. a)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
14	Numarul de petitii reprezentand o solicitare de informatii sau o propunere de imbunatatire referitoare la activitatea de furnizare - art. 11 alin. (5) lit. b)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
15	Numarul de petitii cu subiect nerelevant: reclamatii nejustificate, destinatari gresiti, solicitari de informatii care nu sunt referitoare la activitatea de furnizare - art. 11 alin. (5) lit. c)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
16	Numarul de compensatii platite in cazul nerezitarii nivelului garantat al indicatorului de performanta - art. 11 alin. (5) lit. d)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
17	Numarul de incalcarii ale duratei de raspuns la petitii, de tipul celor prevazute la art. 11 alin. (1) - art. 11 alin. (5) lit. e)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
18	Numarul de solicitari/sesizari primite, de tipul celor prevazute la art. 12 alin. (3) si (4), primite de la CF privind intermedierea relatiei CF - OR - art. 13 alin. (3) lit. a)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
19	Numarul de incalcarii ale termenului de transmitere catre OR a unor solicitari/sesizari de tipul celor prevazute la art. 12 alin. (3), (4) si (5), respectiv catre CF a raspunsurilor primite de la OR - art. 13 alin. 3 lit. b)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
20	Numarul de compensatii platite CF in cazul nerezitarii nivelului garantat al indicatorului de performanta - art. 13 alin. (3) lit. c)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
21	Numarul de locuri de consum pentru care CF au denuntat unilateral contractul de furnizare in vederea schimbarii furnizorului - art. 15 alin. (3) lit. a)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
22	Numarul de locuri de consum care au fost preluate de catre furnizori ca urmare a schimbarii furnizorului de catre CF - art. 15 alin. (3) lit. b)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
23	Numarul de solicitari ale CF noncasnici mari de a primi compensatii - art. 16 lit. a)	noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
24	Numarul de compensatii platite - art. 16 lit. b)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
25	Numarul de neintelegeri privind dreptul la compensatii, afiate in litigiu - art. 16 lit. c)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
26	Numarul de locuri de consum deservite la inceputul perioadei - art. 17 lit. a)	casnic noncasnic mic noncasnic mare total	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1		
27	Numarul de locuri de consum noi si locuri de consum preluate in cursul perioadei - art. 17 lit. b)	casnic noncasnic mic noncasnic mare total	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0		
28	Numarul de locuri de consum pentru care au incetat contractele de furnizare a energiei electrice in cursul perioadei - art. 17 lit. c)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
29	Numarul de locuri de consum deservite la sfarsitul perioadei - art. 17 lit. d)	casnic noncasnic mic noncasnic mare total	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1		
30	Numarul de locuri de consum deservite la sfarsitul perioadei, pentru care furnizorul a incheiat contractele de retea - art. 17 lit. e)	casnic noncasnic mic noncasnic mare total	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0	n/a 0 0 0		
31	Numarul de contracte de furnizare existente, modificate prin acte aditionale in cursul perioadei - art. 17 lit. f)	casnic noncasnic mic noncasnic mare total	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1	1 1 1		
32	Energie electrica furnizata, in MWh, pe categorii de CF - art. 17 lit. g)	casnic noncasnic mic noncasnic mare total	n/a 38 n/a	n/a 36 n/a	n/a 37 n/a	n/a 33 n/a	n/a 33 n/a	n/a 33 n/a	n/a 34 n/a	n/a 28 n/a	n/a 35 n/a	n/a 31 n/a	n/a 29 n/a	n/a 29 n/a	n/a 34 n/a	n/a 211 n/a	n/a 186 n/a		

* Semnificatia in detaliu a fiecarui indicator este cea precizata in textul Standardului de performanta pentru activitatea de furnizare a energiei electrice, la referinta mentionata in prezenta anexa.

**n/a-neaplicabil

