

Indicatorii statistici privind activitatea de furnizare

Furnizor:

S.N. NUCLEARELECTRICA S.A.

Nr. crt.	Indicatorul statistic*	Tipul CF	ian	feb	martie	apr	mai	iunie	iulie	august	septembrie	octombrie	noiembrie	decembrie	Semestrul I	Semestrul II	Anul 2015			
			3	4	5	6	7	8	9	10	11	12	13	14	15	16	17			
0	Numarul de incalcarii ale duratei de emisie a ofertelor de furnizare - art. 5 alin. (4) lit. a)	casnic	n/a**	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
2	Numarul de compensatii platite CF pentru nerealizarea nivelului garantat al indicatorului de performanta - art. 5 alin. (4) lit. b)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		total	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
3	Numarul de contestatii privind facturarea - art. 8 alin. (3) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4	Numarul de contestatii privind facturarea, raportat la numarul de CF deservite - art. 8 alin. (3) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5	Numarul de compensatii platite CF in cazul nerealizarii nivelului garantat al indicatorului de performanta - art. 8 alin. (3) lit. b)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6	Numarul de incalcarii ale timpului de raspuns la contestatiile privind facturile de energie electrica - art. 8 alin. (3) lit. c)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7	Numarul de locuri de consum deconectate pentru neplata contravalorii facturii aferente activitatii de furnizare - art. 9 alin. (6) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
8	Numarul de compensatii platite CF in cazul nerealizarii nivelului garantat al indicatorului de performanta garantat - art. 9 alin. (6) lit. b)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9	Numarul de incalcarii ale timpului de comunicare catre OR solicitarii CF de relucare a furnizarii de energie electrica - art. 9 alin. (6) lit. c)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
		total	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
10	Numarul de solicitari ale clientilor casnici privind modificarea tipului de tarif reglementat - art. 10 alin. (5) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		total	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
11	Numarul de compensatii platite clientilor casnici in cazul nerealizarii nivelului garantat al indicatorului de performanta - art. 10 alin. (5) lit. b)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		total	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
12	Numarul de incalcarii ale timpului de solutionare a solicitarilor de modificare a tarifului reglementat - art. 10 alin. (5) lit. c)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		total	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
13	Numarul total de petiti primite, altele decat cele tratate in alte articole - art. 11 alin. (5) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
14	Numarul de petiti reprezentand o solicitare de informatii sau o propunere de imbunatatire referitoare la activitatea de furnizare - art. 11 alin. (5) lit. b)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
15	Numarul de petiti cu subiect nerelevant: reclamatii nejustificate, destinat gresit, solicitari de informatii care nu sunt referitoare la activitatea de furnizare - art. 11 alin. (5) lit. c)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
16	Numarul de compensatii platite in cazul nerealizarii nivelului garantat al indicatorului de performanta - art. 11 alin. (5) lit. d)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
17	Numarul de incalcarii ale duratei de raspuns la petiti, de tipul celor prevazute la art. 11 alin. (5) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
18	Numarul de solicitari/vesitari primite, de tipul celor prevazute la art. 12 alin. (3) si (4), primite de la CF privind intermedierea relatiei CF - OR - art. 13 alin. (3) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
19	Numarul de incalcarii ale termenului de transmitere catre OR a unor solicitari/vesitari de tipul celor prevazute la art. 12 alin. (3), (4) si (5), respectiv catre CF a raspunsurilor primite de la OR - art. 13 alin. 3 lit. b)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
20	Numarul de compensatii platite CF in cazul nerealizarii nivelului garantat al indicatorului de performanta - art. 13 alin. (3) lit. c)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
21	Numarul de locuri de consum pentru care CF au denuntat unilateral contractul de furnizare in vederea schimbarii furnizorului - art. 15 alin. (3) lit. a)	casnic	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
22	Numarul de																			